



In-Kind Donation FAQs

1. What kinds of items do you accept?

We accept any new or gently used items that fill an essential need for clients, families, and program participants throughout Henry Street. In general, we're always looking for diapers, workwear, work accessories, winter coats, winter accessories, and hygiene + toiletry sets, but since our needs are ever-changing, we encourage you to reach out to us to see if your donation fits a current need in our programs.

2. What kind of clothing can I donate?

New clothing and shoes are always accepted. Gently used clothing must meet the following criteria in order to be accepted:

- Freshly laundered
- Sealed in a clear plastic bag (taped shut is fine)
- No rips, tears, broken zippers, missing buttons, stains, or visible signs of age
- Preferably work-appropriate

3. How should I prepare my donation for drop off?

If you are donating clothing, please follow the instructions in Q2. All other in-kind donations should be new or gently used, cleaned or disinfected, and placed in a box before they are dropped off at Henry Street. If you are donating electronics or household appliances, please make sure they are in working order before donating.

4. What are you not accepting?

We do not accept used shoes, used swimwear, used underwear, used bedding, used jewelry, furniture, or oversized items, even if they are in good condition.

5. Can I donate directly to one of your programs?

All in-kind donations are processed at our administrative headquarters before they are distributed to programs. We reserve the right to allocate in-kind donations to the programs with the greatest and/or most urgent need. If you have any preferences for where you would like your donation to go, however, please let us know and we will do our best to accommodate them.

6. Can you arrange pickup for donations?

We generally do not arrange for pickup of in-kind donations. If your donation is unusually large or heavy, however, please reach out to us to inquire!

7. What should I do if I want to donate items but am not sure they will be accepted?

Please reach out to Laura Howard, who manages our in-kind donations, at lhoward@henrystreet.org. We're happy to hear from you and to answer any questions you may have.

8. Why don't you accept all donations?

We only accept in-kind donations that fill a need identified by our programs. Thank you for understanding!